

Procedure and Time Limit for Returning Goods of Proper Quality
(applies only to purchases without delivery outside the Russian Federation)

We hereby inform you that, in accordance with paragraph 4 of Article 26.1 of Federal Law No. 2300-1 of February 7, 1992, "On the Protection of Consumer Rights", you have the right to return goods of proper quality within 7 (seven) calendar days from the date of receipt, provided that the goods have not been used and their marketable condition, labels and documents have been preserved.

Procedure for returning Goods of proper quality:

1. The Buyer has the right to refuse the ordered Goods at any time before receiving them, and after receiving the Goods — within 7 (seven) days from the date of receipt, except for Goods manufactured to order according to the specifications approved by the Buyer. Return of Goods of proper quality is possible if their marketable condition and consumer properties are preserved.
2. To return the Goods, the Buyer must:
 - complete a return application (the application form is available upon request) within 7 days from the date of receipt of the Goods and send a scanned copy of the application to: Noazzi@bk.ru or via the messenger specified on the website: [thngs.world](https://t.me/thngs.world);
 - agree with the Seller on the method of returning the Goods (by courier, postal service, or by the Buyer's independent delivery to the Seller's warehouse). Contact details are indicated on the Seller's website;
 - return the Goods to the Seller within 7 days from the date of receipt, carefully packaged (with all components and the full set of accessories specified in the technical documentation) and enclose the following documents:
 - the original return application;
 - a copy of the payment receipt.
3. If the Buyer refuses the Goods, the Seller shall refund the cost of the returned Goods, excluding the Seller's expenses related to the delivery of the Goods returned by the Buyer, within 10 (ten) days from the date the returned Goods are received at the Seller's warehouse together with the completed return application. The Buyer bears the cost of returning the Goods.
4. Goods of proper quality that have individually defined properties, implying that such goods may be used exclusively by the consumer purchasing them, are not subject to return.